

VIVEUR VOLANTE FOR CRESTRON HOME

Revision: 1.0

Date: 10 July 2026

SUPPORTED INSTALLATION

This is a Crestron Home driver for Crestron Home processors.

DESCRIPTION

This platform driver brings Viveur Volante diffusers into Crestron Home. It automatically discovers every Volante on the network and groups them by the location each one is set to, meaning no pairing and no IP addresses to type in.

Everything is organised by location rather than individual device, so you add a location to a room and control all its diffusers together from one tile.

What you can do from each room tile:

- Choose a fragrance — pick from the fragrances available in that room; every diffuser using it responds together.
- Start and stop diffusing.
- Set the intensity — Lower, Normal or Boost.
- Set the run duration - 0.5, 1, 2, 4 or 8 hours.
- Check the scent level — the Service view gives each diffuser a gauge that turns from green to amber to red as it runs low, so you know when a refill is due.

Only one fragrance diffuses in a room at a time, so fragrances never clash — starting a new fragrance automatically stops the previous one.

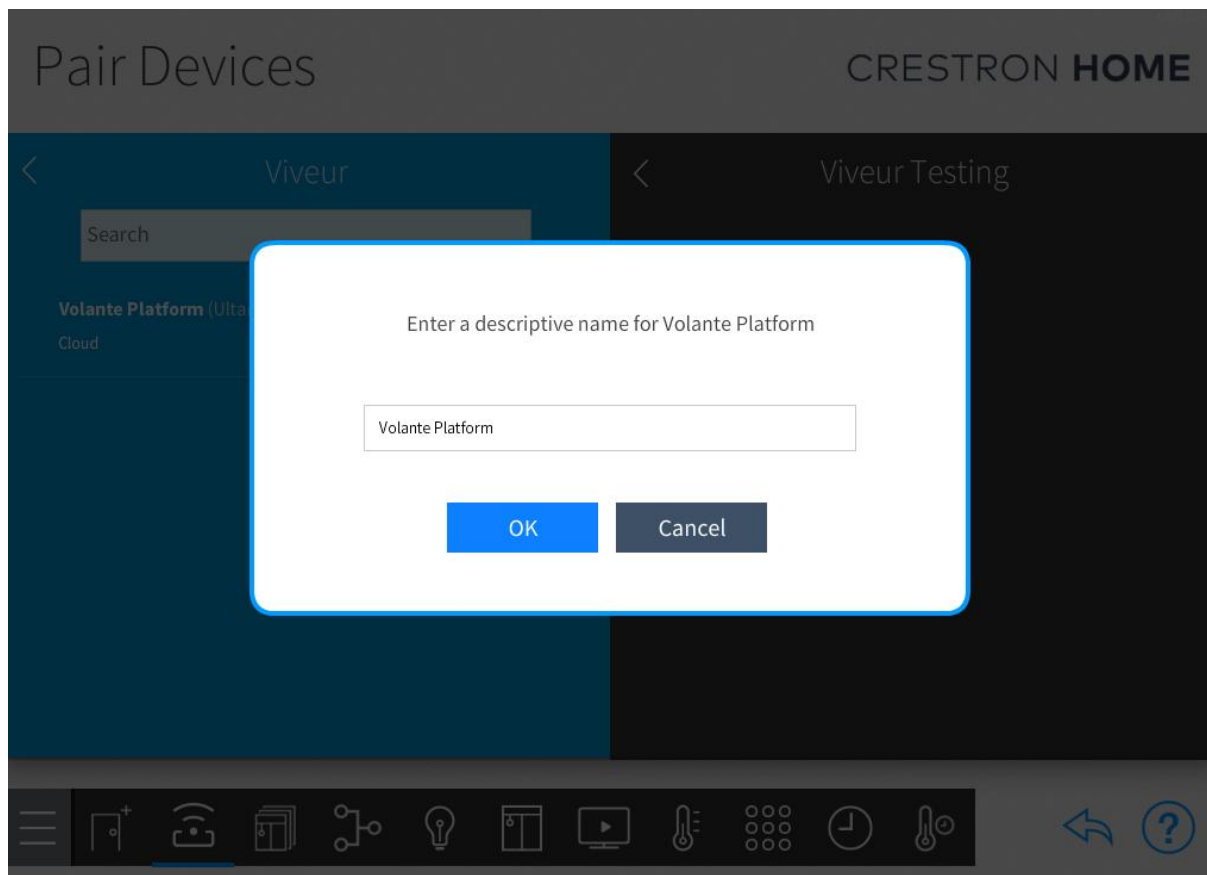
INSTALLATION

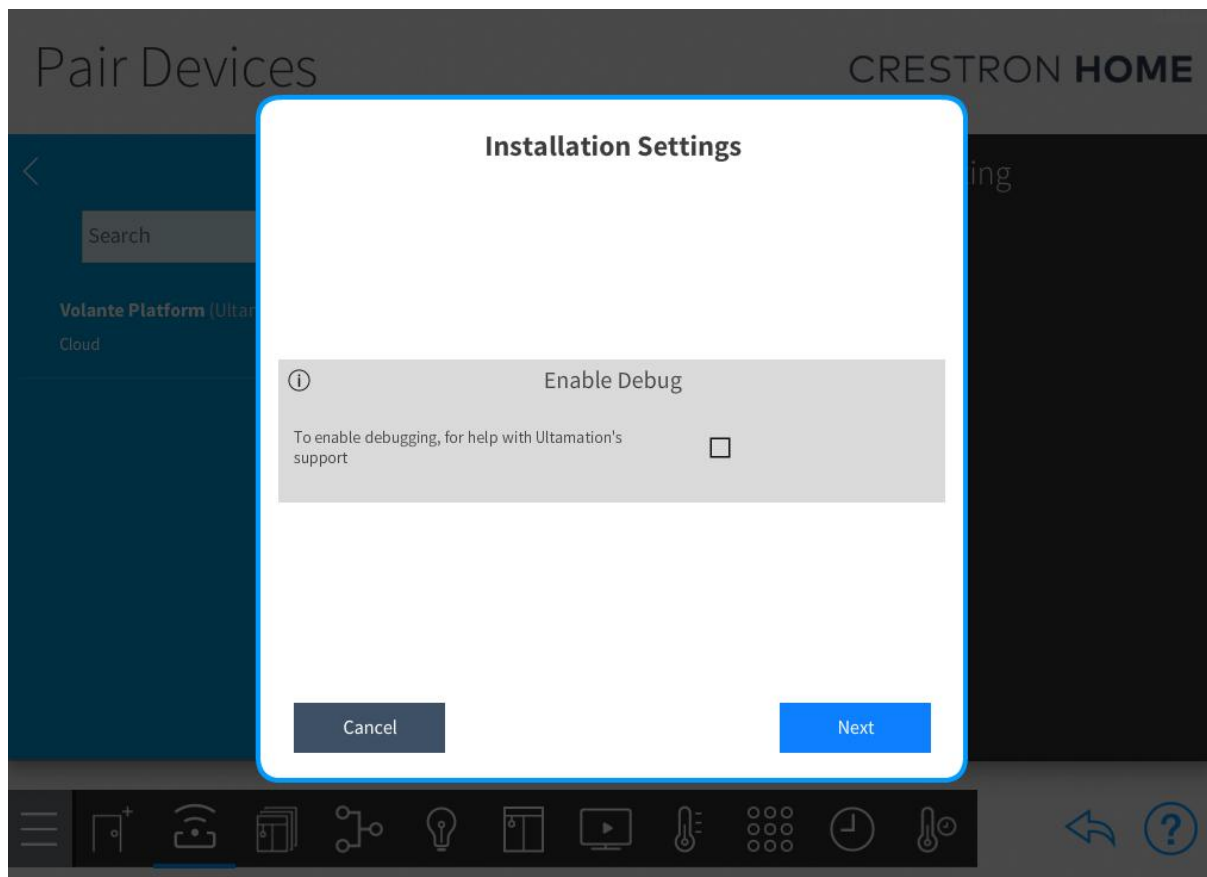
The driver can be found under:

Drivers > Platform > Viseur > **Volante Platform**

ADDING THE DRIVER

Ensure a room is selected, and then click on the '+' against the appropriate device. You will be asked to provide a descriptive name – this can be anything you wish.





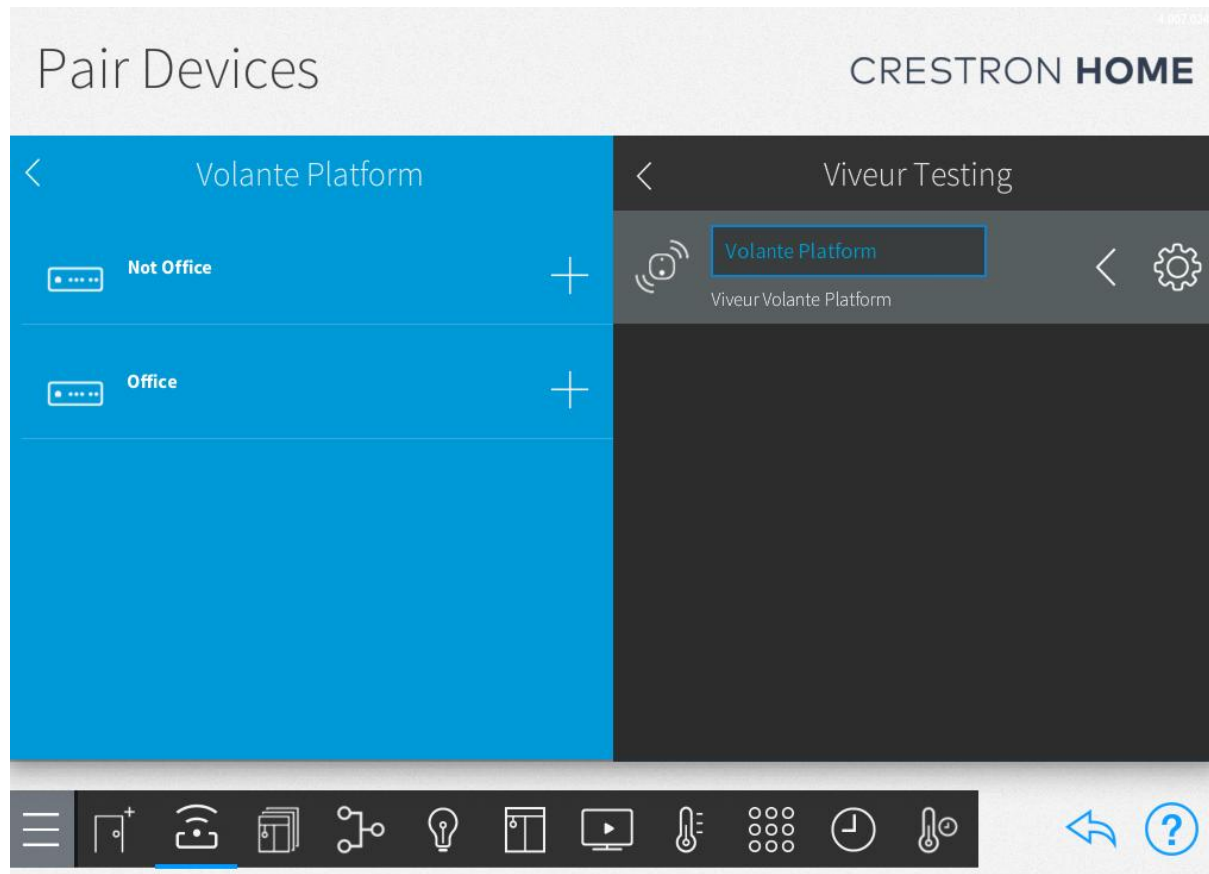
The enable debug option allows for more detailed debugging logs, which can be viewed in Toolbox's Text Console.

If you do not have not bought a cloud licence, the system will function for ONE hour and then control will be suspended.

Congratulations, you have now loaded the driver.

AFTER CONFIGURATION

The Viseur Volante platform driver discovers Viseur Volante oil diffusers on the network and organises them by location. Each location appears as a child device in the managed platform folder of the driver, ready to be added to a room. From a location you can select a fragrance, start and stop diffusing, adjust the intensity and run duration, and check the oil level of every diffuser in that room.



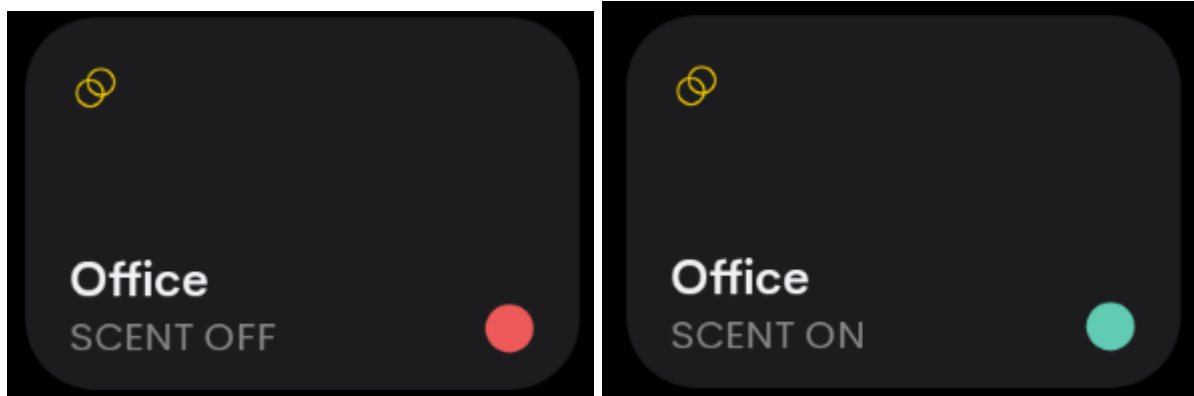
Once the platform driver is loaded, the Volante diffusers are discovered automatically over the network; there is nothing to pair by hand and no IP addresses to enter.

Each diffuser reports its configured location, and diffusers that share a location are grouped together and controlled as one. The driver re-checks every diffuser once a minute, so changes made on the devices, renames, a move to another room, or a new unit coming online are reflected in Crestron Home automatically.

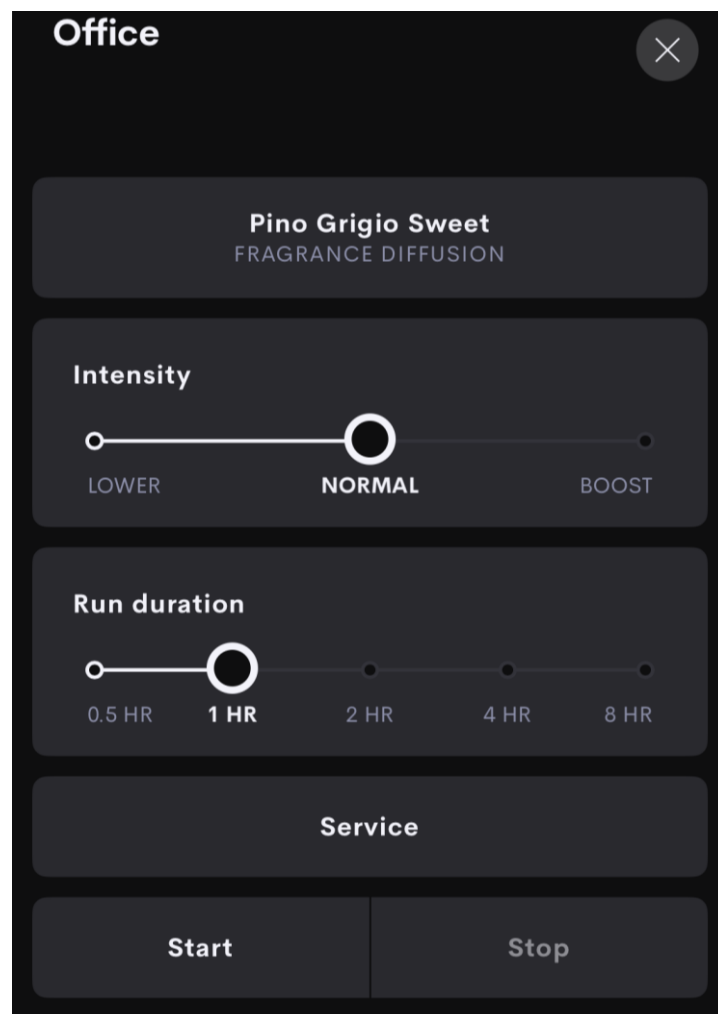
If the driver isn't behaving as expected after a diffuser's location changes, reboot the processor.

If a Volante diffuser has not been discovered and isn't within the managed platform folder, check that it's plugged in correctly and powered on.

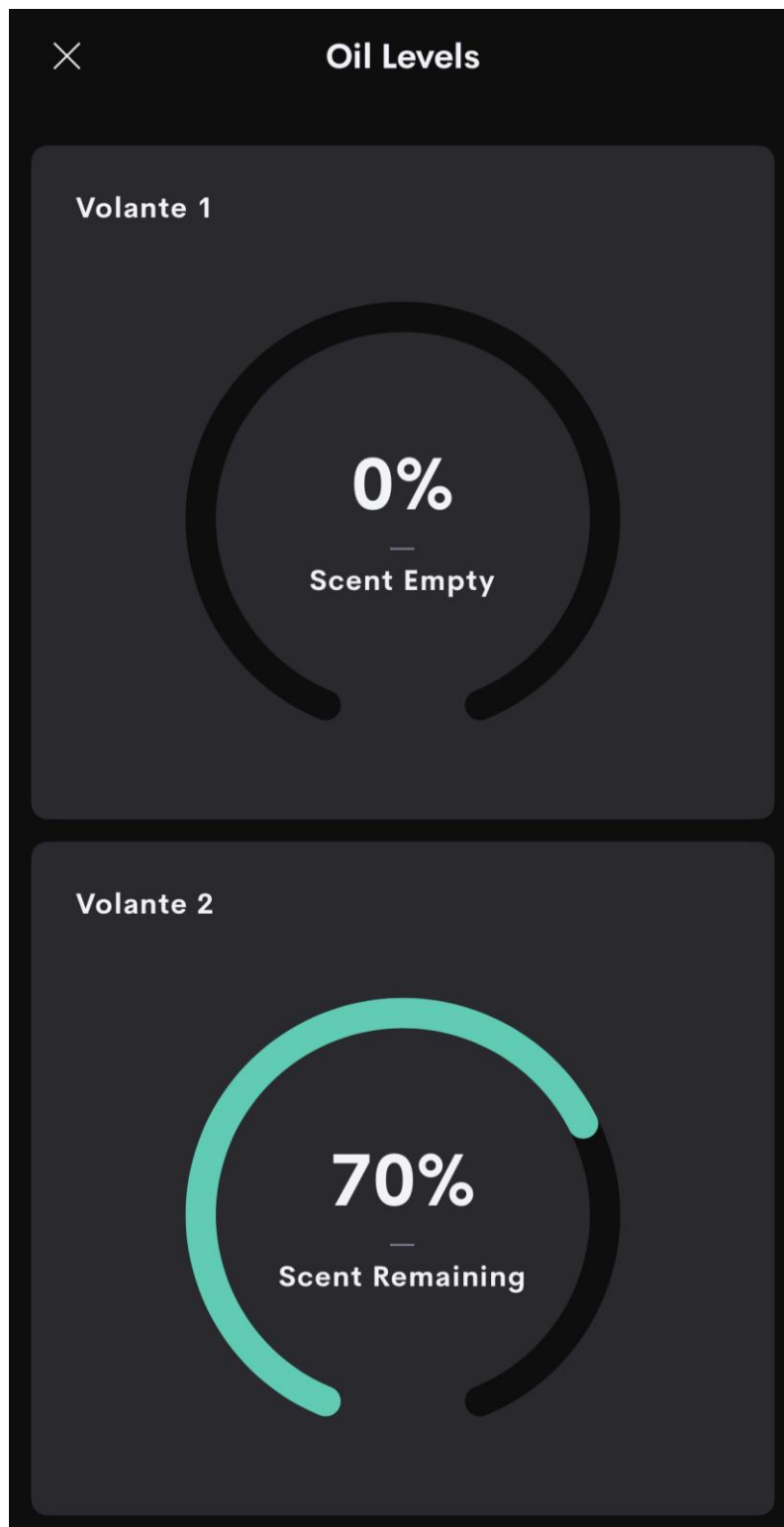
Once a location has been added to a room, it appears as a tile in the Crestron Home client app. The tile shows the room's status "Scent On" when a fragrance is diffusing and "Scent Off" when it isn't so it's clear at a glance whether the room is active.



Tap the tile to open its controls. Select the fragrance you want from the selector button, choose the intensity (Lower, Normal or Boost) and a run duration, then press Start to begin diffusing or Stop to end. The driver follows a one scent per room approach, meaning all diffusers in the room that provide the selected fragrance respond together, and only one fragrance oil diffuses at a time, so starting a new fragrance automatically stops the previous one.



Press the Service button to check fragrance levels. Each diffuser in the room is shown as a radial gauge displaying its remaining scent, and the colour changes with the level green above 20%, amber between 10% and 20%, and red below 10% so a diffuser that needs refilling is easy to spot.



SUPPORT

If you have any issues with an integration solution please let us know by contacting Ultamation support on support@ultamation.com and please include as much detail about your issue as possible, such as a recent processor error log.

Licence verification messages are posted to the error log, so please ensure you have checked this.

LICENCING

This integration solution (including software, images and all other associated assets distributed as part of the purchased download package) is licenced on a PER PROCESSOR basis.

A purchase should not be completed without correct information as refunds cannot be issued for errors or changes made to details following purchase.

This is an electronic product and there is no physical delivery.

The integration solution is provided without any warranty with respect to the reliability of the controlled device or changes to device protocol. We will endeavour, through best efforts, to maintain the integration solution's functionality and any bug fixes will be provided free-of-charge. Additional functionality may be released as a variation of this integration solution and this will be a separate, purchasable, product.

CLOUD LICENCE

This integration solution contacts Ultamation's licencing server at startup. If the server finds a matching licence for the integration solution and processor then the integration solution will be licenced. Otherwise, the integration solution will check the offline licence key. If you purchase a licence **after** you have loaded the integration solution, please reboot the system to see changes take effect.

If you purchased a licence **before** it was migrated to the cloud service, i.e. you have a licence key already, you must enter this into the **Offline Key** user attribute. If you purchased the integration solution **after** it was migrated, and you don't have a licence key, no further action is required.

If no licence exists for the product/processor the integration solution will enter a short trial period (ONE HOUR) to allow for verification of correct control or evaluation. To request an OFFLINE key, please contact support@ultamation.com with your order details and a brief explanation why you REQUIRE offline activation. Ultamation reserve the right to refuse offline activation.

NOTE: Once an offline key has been issued no further licence changes will be granted. Moving the integration solution to a new processor will require an additional licence purchase.